



Aya's Travel Agency

GUEST SPECIAL NEEDS FORM

In order to provide you with the best accessible cruise experience possible, please submit the Guest Special Needs Form at time of booking but no later than 30 days prior to sailing, except for sign language interpreting requests, which must be submitted 60 days prior to sailing. This will allow us to make the necessary arrangements for your requested accommodations.

While we do not require information about the extent of your disability the more information, we have, the better we will meet your specific needs.

First Name		Last Name	
Email Address:		Country	
Phone Number		Ship Name	
Sale Date:		Reservation Number	
Accommodations:			
<input type="checkbox"/> Wheelchair Pier Assistance	<input type="checkbox"/> Assistive Listening Device		
<input type="checkbox"/> Wheelchair accessible vehicles for transfers	<input type="checkbox"/> Portable Hearing Room Kit		
<input type="checkbox"/> Service dog	<input type="checkbox"/> TTY (Teletypewriter)		
<input type="checkbox"/> Large Print Material	<input type="checkbox"/> Sign Language Interpreting Services - ASL		
<input type="checkbox"/> Cannot ascend/descend steps	<input type="checkbox"/> Sign Language Interpreting - Tactile		
<input type="checkbox"/> Blind (optional)			
* Sign Language Interpreting services are available on cruises to/from U.S. and Canada only.			
Requests must be made 60 days prior to sailing.			
Notes:			



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<p>Stateroom:</p> <p>Need accessible stateroom with roll-in shower <input type="radio"/> Yes <input type="radio"/> No</p> <p><input type="checkbox"/> I require an accessible stateroom because I have a mobility disability or other disability that requires the use of the accessible features that are provided in the stateroom.</p> <p> <input type="checkbox"/> Raised Toilet Seat <input type="checkbox"/> Mini-refrigerator <input type="checkbox"/> Commode Chair <input type="checkbox"/> Sharps container <input type="checkbox"/> Shower Stool </p>			
<p>Hotel:</p> <p>For pre/post-cruise hotels and Cruise tours, based on availability</p> <p> <input type="checkbox"/> Accessible hotel room with roll-in shower <input type="checkbox"/> Accessible hotel room with tub </p>			
<p>Bringing Equipment:</p> <p> <input type="checkbox"/> Manual Wheelchair <input type="checkbox"/> Power Scooter <input type="checkbox"/> Power Wheelchair <input type="checkbox"/> CPAP/BIPAP Machine </p> <p>*Wheelchairs and Scooters must fit through the stateroom door and be stored and charged in the guest staterooms. Standard stateroom doors are minimum 23 inches wide, accessible stateroom doors are 32 inches wide.</p>			
<p>Oxygen/Dialysis:</p> <p> <input type="checkbox"/> Carrying Oxygen Onboard <input type="checkbox"/> Carrying Peritoneal Dialysis Onboard <input type="checkbox"/> Oxygen Delivered by Vendor <input type="checkbox"/> Peritoneal Dialysis Supplies Delivered by Vendor </p>			
Vendor Name:		Vendor Name:	
Vendor Phone Number:		Vendor Phone Number:	



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Medical Related Dietary Requests:

Regular Soy Milk Regular Vanilla Ensure®
 Regular Lactose-free Milk Ensure® Quantity (8 oz. cans): _____

Other:

Please List Other Here (including allergies). We are unable to guarantee an allergy free environment however; we can make reasonable accommodations for your allergies.

Please note not all disability and dietary requests may be able to be accommodated.

Food			

Wheelchair Pier Assistance: Wheelchair assistance is provided for boarding and departure upon request. A short wait may be necessary during peak times.

Wheelchair accessible vehicles for transfers: You must have transfers already booked in order to request wheelchair accessible vehicles.

Assistive Listening Device: Assistive Listening Systems (ALS) are located in the main theater on most ships. Receivers may be obtained at the Guest Relations Desk.

Portable Hearing Room Kit: A portable hearing room kit in guests stateroom is available upon request. It includes a visual/tactile alert system that provides alerts for door knocking, telephone ringing, alarm clock, and smoke detector.

Service dog: Guests are responsible for obtaining all required documents for the dog to depart the ship in non-U.S. ports. The dog must use the designated relief area which is a 4 x 4 foot wood box filled with cypress mulch. Sod may be requested; indicate this in the "Other" section at the bottom of the form. If you have a dog that does not meet the definition of a "service dog" meaning individually trained to do work or perform tasks for a person with a disability, please contact our Access Department for assistance.

TTY (Teletypewriter): A TTY (Teletypewriter) in guests stateroom is available upon request. The TTY in the stateroom interfaces with the TTY at Guest Relations Desk to meet guests in-stateroom needs.



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Sign Language Interpreting Services – ASL: Requests for sign language interpreting services should be made when the booking is made, but no later than 60 days prior to sailing. Sign language interpreting services are provided only on cruises that depart from and/or return to the U.S. and Canada. SSP (Support Service Provider) services are not provided.

Cannot ascend/descend steps: This information is helpful for assistance during emergency evacuation.

Sign Language Interpreting – Tactile: Requests for sign language interpreting services should be made when the booking is made, but no later than 60 days prior to sailing. Sign language interpreting services are provided only on cruises that depart from and/or return to the U.S. and Canada. SSP (Support Service Provider) services are not provided.

Blind (optional): While this information is optional, it is helpful for the ship so that assistance may be provided to guests who are blind during the cruise.

Manual Wheelchair: Please provide dimensions (width, length, height) in the "Other" section at the bottom of the form.

Power Scooter: Please provide dimensions (width, length, and height), weight, and type of battery in the "Other" section at the bottom of the form.

Power Wheelchair: Please provide dimensions (width, length, and height), weight, and type of battery in the "Other" section at the bottom of the form.

CPAP/BIPAP Machine: Distilled water and an extension cord will be provided in the stateroom.

Carrying Peritoneal Dialysis Onboard: Guest requiring CAPD (Continuous Ambulatory Peritoneal Dialysis) need to provide the **Access Department with the following information 30 days prior to sailing:**



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Guest Name: _____ Ship: _____

Sailing Date: _____ Stateroom Number: _____

Vendor Name and Phone Number: _____

I _____ certify that my special needs have been correctly identified above and allow Agents of Aya's Travel Agency, LLC and/or Vacations by Design, Inc., to submit this information to the Cruise Liner on my behalf.

Client Signature

Date